### 2020 Library Levy Report

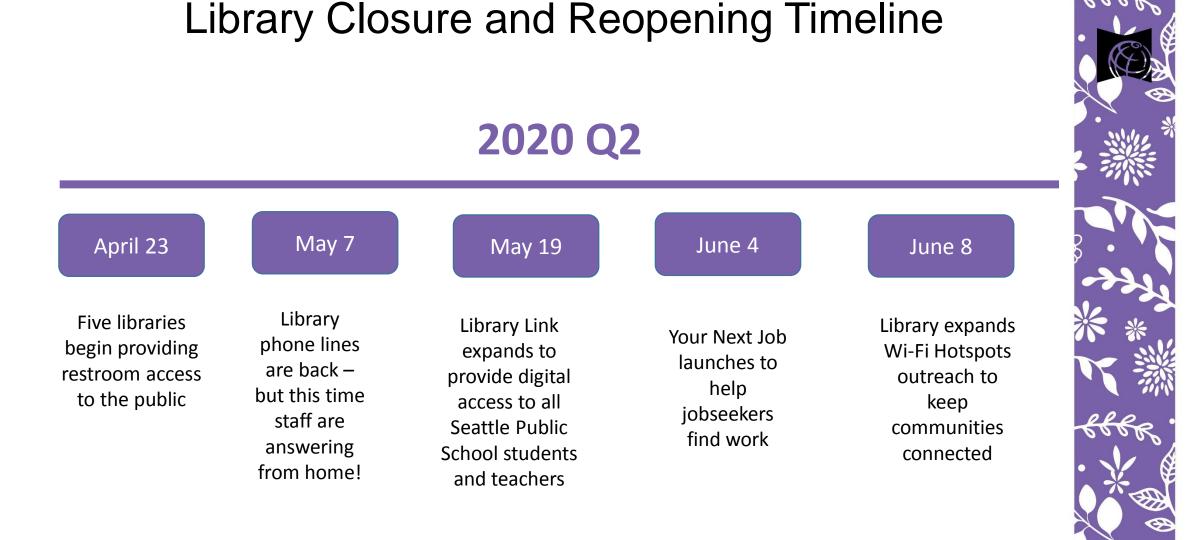


### Public Assets and Native Communities Committee July 16, 2021

## 2020: A Year Like No Other

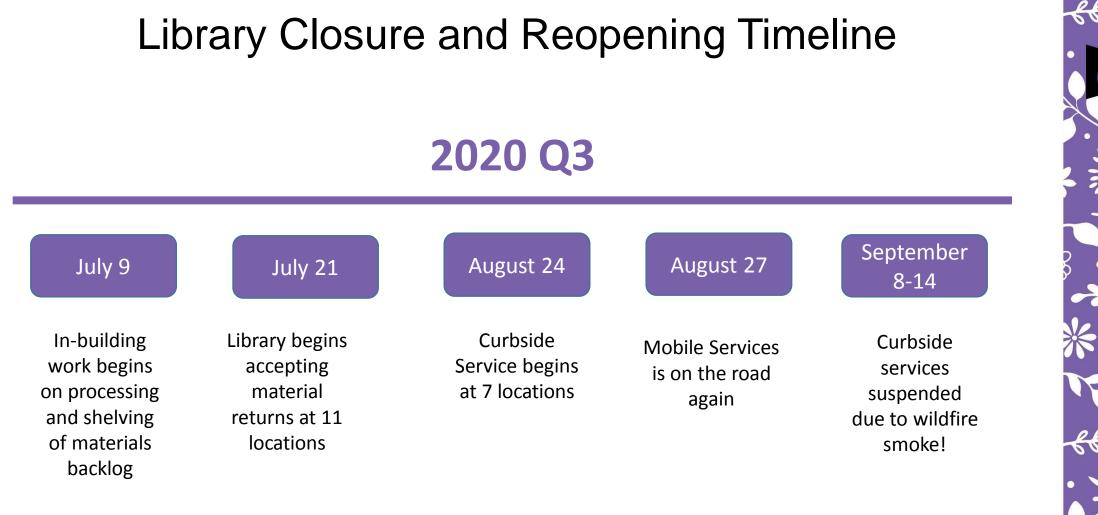
### 2020 Q1

January 2	January 5	March 13	March 16	March 25
Library goes fine free and waives all fine balances	All branches open one hour earlier on Sundays	Last day open to the public due to COVID-19. Patrons check out over 100,000 items	Library launches spl.org/StayingHome to promote digital Library resources	First ever SPL "digital Library card" launches



#### And we're named Library of the Year for 2020!

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### Library Closure and Reopening Timeline

### 2020 Q4

October	October	November	November	December 16
5	15	1	4	
Peak Picks launches at Curbside	Virtual tutoring launches	Due dates for materials are re-instated	Curbside expands to 11 locations	Free printing launches at Curbside locations

# 2019 Levy spending compared to plan (2020)

Levy Category	Revised Budget	Actual	Change from Plan
Hours and Access	\$10.2 M	\$9.2 M	Expanded hours funds used to offset General Fund cuts in 2020 and 2021
Collections	\$6.7 M	\$6.4M	Funds for physical materials used to support electronic materials
<b>Technology and Online Services</b>	\$2.2 M	\$1.7 M	Funds used to support remote access and virtual services
Children's Programming	\$0.1 M	\$0.1M	Early Learning funds used to support k-5 remote learning at Seattle Public Schools
Maintenance (Routine)	\$1.5 M	\$1.1 M	Funds used to adapt facilities to new protocols
Maintenance (CIP)	\$4.7 M	\$1.1 M	Capital projects deferred to 2021
Levy Administration	<u>\$0.4 M</u>	<u>\$0.3M</u>	Library of the Future study deferred
Total	\$25.8 M	\$19.9M	

### **Hours and Access**

We promised to reduce the barriers to Library services

- Overdue fines eliminated and outstanding fines cleared.
- Sunday hours expanded (through March 13).
- Curbside Service launched at 11 locations by the end of 2020.
- Relaunched mobile services and community engagement activities.
- 25,000 Instant Library cards issued.





### **Collections**

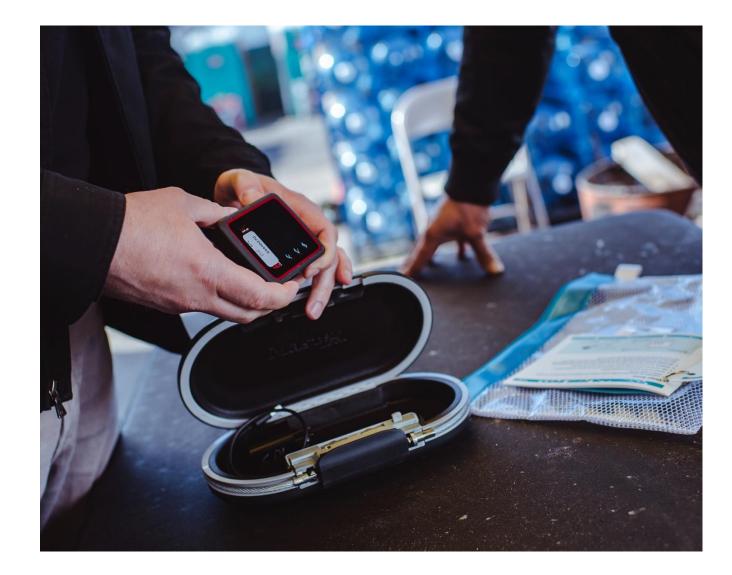
We promised to purchase more e-books and more popular materials including Peak Picks

- Added 34,000+ titles and 108,000+ copies to digital collection.
- Added 100,000+ physical items, including 13,000+ copies of Peak Picks titles.
- Added digitized items to the Seattle Collection Online.
- Launched the COVID-19 Community Collection, our first community crowdsourcing project.

## Technology and Online Services

We promised to upgrade our technology and support digital access

- Leveraged levy resources to expand hot spot program with Seattle Public Library Foundation funds and loaned 1,135 hot spots in the community.
- Expanded video-conferencing capabilities and improved WiFi connectivity at the Central Library and branches.





story time with ms bea



### Children's Programming

We promised to provide additional support for Library early learning programs for children ages 0 to 5.

- Offered 43 videos on the SPL Kids YouTube channel including Virtual Story Times, Early Learning, Play and Learn.
- With financial support from Seattle Public Library Foundation, distributed 6,800 books to eight community partners who, in turn, distributed the books to the families they served.

### Maintenance

We promised to maintain Library buildings and preserve them for the future

- Design work for the Green Lake Branch earthquake retrofit completed.
- Adapted facilities to support curbside services and other pandemic-related changes.



### 2020 by the numbers

Total Levy proceeds spent	\$19.9 million
# of Seattle residents who used their Library card	196,855
# of Seattle residents who checked out a physical item	85,510
# of physical items circulated	2.4 million
# of Library users who checked out, streamed or downloaded a digital item	139,150
# of digital items checked out, streamed or downloaded	5.9 million
# of virtual programs hosted	885