



SEATTLE CITY COUNCIL
CENTRAL STAFF

Reimagining Policing and Public Safety: Executive Order 2020-10 & Alternative 911 Response

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PUBLIC SAFETY AND HUMAN SERVICES

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Resolution 31962

Key Components of Resolution 31962 (Adopted 08/10/20)

1. Create a new civilian-led department that will take a holistic approach to public safety. Consider moving civilian functions such as 911 Communications, Parking Enforcement, Harbor Patrol and the Office of Emergency Management.
2. Intention to work with the Council, Mayor's Office, and community to determine the enforcement practices that should be deprioritized based upon a disproportionate impact on Black, Indigenous, and people of color (BIPOC) communities.
3. A request that the Chief of Police undertake a 9-1-1 call response analysis.

Executive Order 2020-10 (1/2)

Key Components of Executive Order 2020-10 (Issued 09/30/20)

Outlined strategies “to reimagine policing and community safety by centering the voices of Black, Indigenous, and People of Color communities...”

1. Establish a Community Safety Work Group (WG) and SPD Functional Analysis Interdepartmental Team (IDT)
2. Conduct Community Outreach and Engagement - Initiate and support a community outreach and engagement process to solicit input.
3. SPD Analysis – An analysis of data and current SPD functions, practices, and policies, with a focus on what might be eliminated, reduced, civilianized, or expanded.

Executive Order 2020-10 (2/2)

4. Rethinking Policing and Reimagining Community Safety - Explore and solicit community input on models of community policing informed by evidence-based best practices.
5. Advocating for Changes to State Law - Changes to state law that support the effort to reimagine community safety in Seattle and improve accountability, oversight and transparency of police policies and practices.
6. Establishing a Functional Transfer IDT - Support the successful transfer of functions out of SPD, as informed by community input and approved by the Mayor and Council. Including SPD Victim Advocates, 9-1-1 Communications Center, Parking Enforcement Officers, and the Office of Emergency Management.

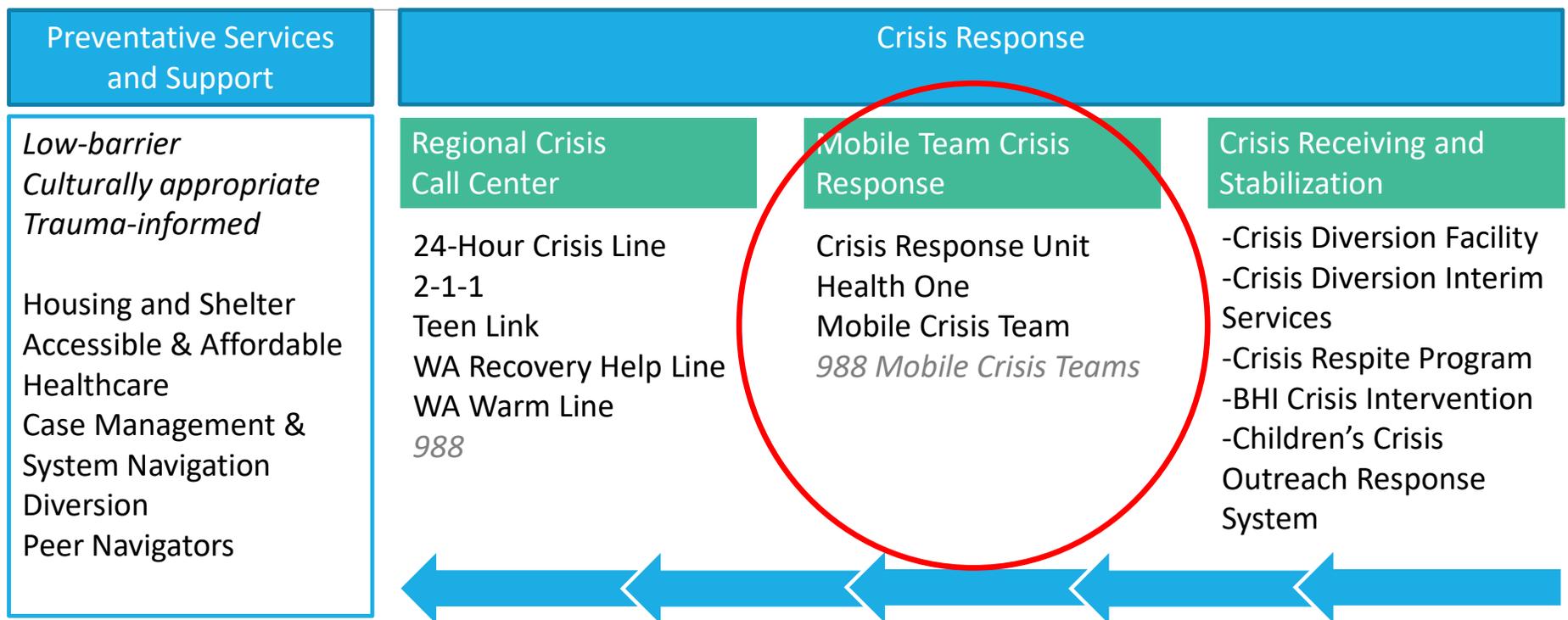
Crisis Response System

A critical component of reimagining policing and public safety is developing a Crisis Response System which minimizes or eliminates armed officer response to non-medical behavioral health crises and non-crisis 911 calls.

Crisis Response What Works Cities -Sprint Key Themes from Providers

- Some vulnerable individuals and their families do not want to call 911 for fear that police engagement will exacerbate a crisis or create harm.
- Some vulnerable individuals will not trust a uniformed provider (any uniform) because they may perceive the provider as representing a government system that may ultimately cause them harm.
- An individual in crisis may ask to be left alone. If not providing a threat to themselves or others, then providers must be able and willing to do this.
- Provider access to an individual's case history is important to program success.
- Racial equity is advanced when crisis and alternative responses extend to low level criminal violations such as trespassing.

Crisis Response System



Mobile Crisis Response Design (1/2)

Situation Types – What types of calls are directed to the program?

- Medical
- Criminal
- Crisis

Program Access – How is the team dispatched?

- 911
- Direct Line
- Self Dispatch through Scanner

Program Coverage – Where and when is the program available?

- Hours
- Geography

Operation – Who operates the program?

- Municipality
- Partner Organization
- Hybrid

Mobile Crisis Response Design (2/2)

Staffing – Who staffs the team?

- Sworn Officers
- EMT
- Firefighters
- Clinicians and Mental Health Professionals
- Designated Crisis Responders
- Peers

Police Participation – Are police involved in the program?

- Police-led
- Co-Responder
- Community-Led

Services – What services are provided by the team?

Throughput – Where can the team refer people?

Mobile Crisis Response Comparison (1/3)

	Crisis Response Unit (Seattle, WA)	Health One (Seattle, WA)	Mobile Crisis Team (Seattle, WA)	CAHOOTS (Eugene, OR)	STAR (Denver, CO)	Crisis Response Unit (Olympia, WA)
Access	911	911	Referrals from first responders, the King County Crisis Connections Line and DCRs	911 Dispatch Direct Line	911 Dispatch Direct Line	911 Dispatch Police Scanner Officer referral
Crisis Type	Mental Health Crisis	Medical	Any individual who is experiencing a behavioral health crisis including mental health and/or substance use crisis.	Behavioral Health Crisis Trespass (criminal call)	Assist Intoxicated Person Suicidal Series Welfare Check Indecent Exposure Trespass (criminal call) Unwanted Person (potential criminal call) Syringe Disposal	Behavioral Health Crisis
Coverage	24/7 City-wide	Pioneer Square, Downtown core Belltown, Capitol Hill, Ballard, U-District, South Seattle	24/7 County-wide	24/7 City-wide	M – F 10AM to 6PM Police District (PD) 6 PD 1 – Precinct 123 PD 2 – Precinct 211 PD 3 – Broadway Corr.	M-T 7AM to 8:40PM F-S 10AM to 8:40PM Downtown Core

Mobile Crisis Response Comparison (2/3)

	Crisis Response Unit (Seattle, WA)	Health One (Seattle, WA)	Mobile Crisis Team (Seattle, WA)	CAHOOTS (Eugene, OR)	STAR (Denver, CO)	Crisis Response Unit (Olympia, WA)
Staffing	Trained Officer Mental Health Professional	2 Firefighters and MHP/Case Manager	Behavioral Health Specialists	EMT, First Responder, RN, or Licensed Health Care Practitioner, City as a Transportation Officer	EMT, MHP and Peer Support Navigator	Behavioral Health Specialists
Operations	Operated by Seattle Police Department, with MHP contracted	Operated by Seattle Fire Department, MHP/Case Manger contracted	Operated by Downtown Emergency Services Center under contract	Operated by White Brid Clinic under contract	Operated by Mental Health Center of Denver under contract	Initially operated by Recovery Innovations International under contract, then transition to City employees
Police Participation*	Lead	None	None	None	None	None

* All programs utilize police as backup, as needed.

Mobile Crisis Response Comparison (3/3)

	Crisis Response Unit (Seattle, WA)	Health One (Seattle, WA)	Mobile Crisis Team (Seattle, WA)	CAHOOTS (Eugene, OR)	STAR (Denver, CO)	Crisis Response Unit (Olympia, WA)
Services	Crisis Intervention	Low-Acuity Medical Connect to Services System Navigation	Connect to Services Transport to Services	Varies	Crisis de-escalation Connection System navigation Access to low barrier treatment options, Transport to services	Proactive Outreach Crisis counseling Conflict resolution and mediation Greif/Loss Substance abuse Housing crisis Harm Reduction First aid and non-emergency medical care Resource connections/referrals Transport to services

Other Alternative 911 Responses (Non-Crisis) (1/2)

- Community Responders could be dispatched for calls related to non-violent quality-of-life concerns and low-level community conflicts that do not require a behavioral health crisis intervention. Examples include homelessness, wellness checks, disturbances, intoxicated persons, suspicious persons, disorderly conduct, noise complaints, juvenile disturbances, or trespassing.
- The Law Enforcement Action Partnership (LEAP) and Center for American Progress (CAP) note that a Community Responder role could be filled by a Violence Interrupter or Credible Messenger. These individuals would have specific skill sets designed to address issues that do not require an armed response (e.g., dispute resolution).

Other Alternative 911 Responses (Non-Crisis) (2/2)

- Administrative Responders could answer calls that require police reports such as accidents without injuries; minor theft from purses, cars, and homes; and destruction of property.
- Specialized Civilian Responders could answer non-criminal calls that require specific tasks such as clearing debris from waterways (currently performed by SPD Harbor Patrol) or directing traffic in the event of major vehicular accidents. While not in the 911 Response category, the Council has considered whether the City might increase the use of Parking Enforcement Officers for special events work.

Questions?